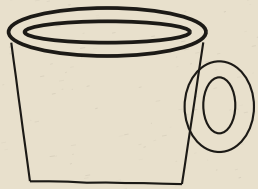


ON THE CRITICAL PATH



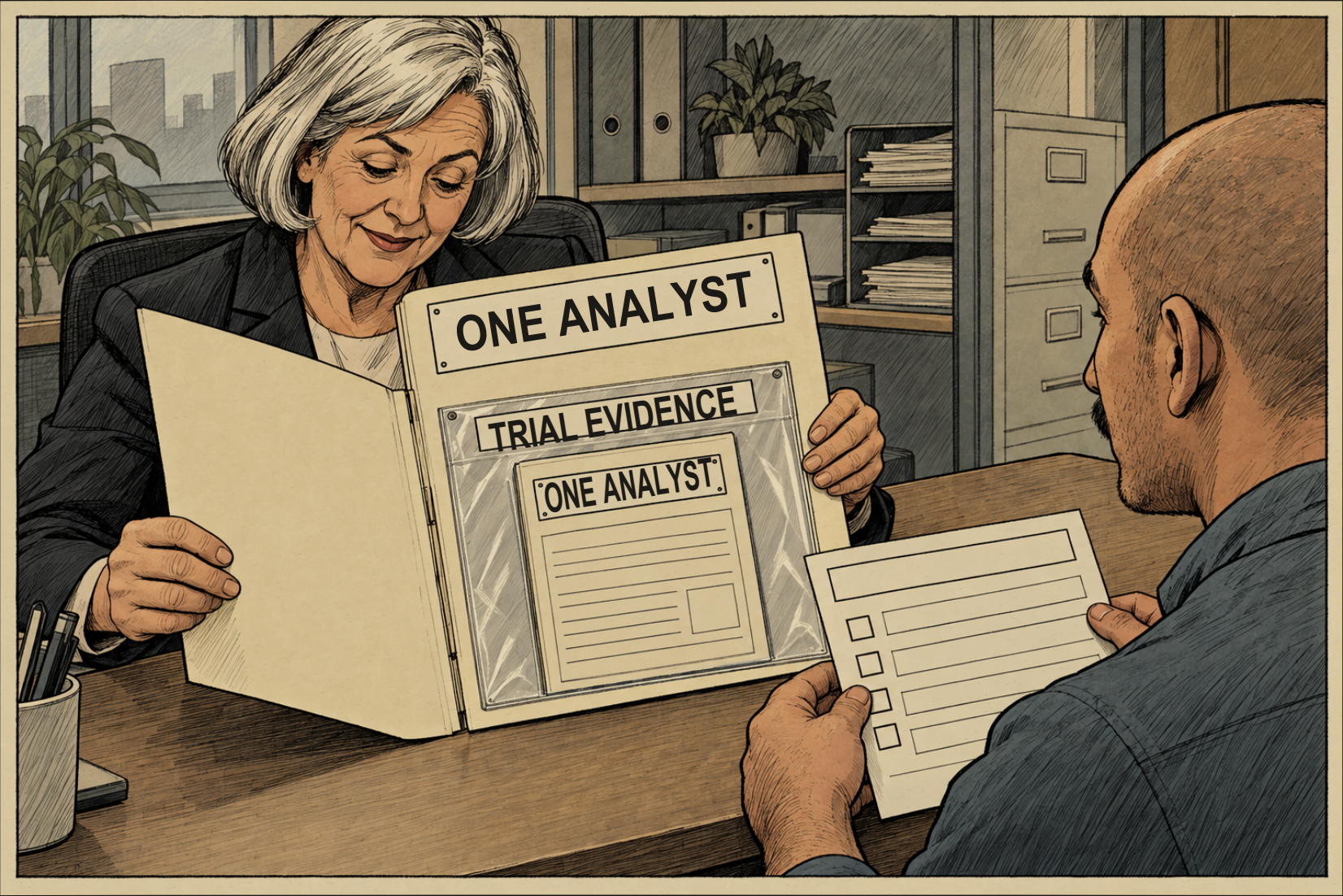
A Day in the Life of a Technology Consultant

ISSUE 0065

FRIDAY 2 MAY 2025

RESOURCE REQUESTS GET A TRIAL RUN

Practical evidence will help teams identify where additional people are needed.



Requests for additional delivery capacity will now include a short trial of the work using AI. The trial should establish which tasks can be supported and where a colleague's judgement remains necessary.

A team seeking an additional analyst has welcomed the opportunity to make its case through practical evidence. Its trial plan includes preparing representative work, testing the proposed approach and checking the results against the team's requirements.

The project lead has identified an analyst who could carry out the assessment. As the existing team is fully committed, a request has been submitted for temporary support during the trial.

Temporary support follows the same approval route as other additional capacity. The team has therefore been asked to include evidence that the assessment itself requires an analyst.

The project remains eligible to apply. Its request is being kept open while the supporting trial is arranged.

ASK LEADERSHIP

Q: I manage a team as well as delivering project work. Our engagement action plan asks me to hold more individual conversations, arrange development opportunities and report progress. I agree these matter. Which part of my current work should I stop to make room?

A: Thank you for raising this. Supporting colleagues is an important part of delivery, and we recognise that meaningful conversations require time.

Start by reviewing your commitments with your own manager. Identify what can be delegated, combined or rescheduled, and discuss any changes with the colleagues who depend on that work. Client commitments should continue to be met, and work should not be transferred to someone who lacks capacity.

Record the agreed changes in your action plan, including the time released and how it will support your team. This will give your manager a clear basis for reviewing progress with you.

If no activity can be moved, include that constraint in your next progress update. Please continue the planned conversations while the update is considered, so that colleagues do not experience a gap in support.

ON THE CRITICAL PATH

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