

ON THE CRITICAL PATH



A Day in the Life of a Technology Consultant

DELIVERY · TOP TIPS · KNOWLEDGE · CAREERS

FRIDAY 17 JULY 2026

ONE FIRM AI: VALUE BUILT IN

Expected efficiencies are helping shape next quarter's delivery plans.



One Firm AI's latest forecasts are now reflected in next quarter's delivery plans, giving teams a clear view of the capacity our new capabilities are expected to release.

To support consistent planning, anticipated time savings have been removed from delivery estimates. Teams can now see the benefit before their use case goes live.

The readiness review will confirm data access, assurance arrangements and a named owner for each use case. Colleagues should record any delay against the revised estimate.

The owner field remains open. The savings assumption is locked.

TOP TIPS

From the Corporate Comms desk

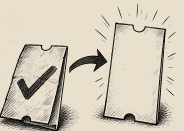
1 PROJECT MANAGERS: Protect the delivery date.

Stop putting the year on the slide.



2 SERVICE DESK: Cut ticket-resolution times.

Close each ticket with instructions for opening the correct one.



3 HR: For candid feedback, ask staff to complete the anonymous survey during their one-to-one.



JOBS AT THE FIRM

Benefits Realisation Lead

Help our teams translate ambitious commitments into measurable outcomes. Strong stakeholder management and a practical approach to delivery are essential.

You will inherit a clear set of commitments. Scope can be agreed after appointment.

THE RIGHT EXPERT, ONE CLICK CLOSER

Firmwide Knowledge brings guidance and contacts together.

Colleagues can now use Firmwide Knowledge to find relevant guidance and the team responsible for it through a single enquiry.

Answers include the originating document, its departmental contact and the applicable approval route.

This helps colleagues follow established procedures with confidence.

Where responsibility has moved, the former contact remains listed to help identify the new one.

To report a missing owner, select them from the directory.

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BE READY FOR YOUR READINESS WORKSHOP

Workshop Preparation Workshop

A focused half-day to help you arrive with the right questions, the right colleagues and a clear plan for the session ahead.

Pre-work pack included. Please complete before attending.

Find Workshop Preparation in the Firmwide learning catalogue.